

Photon: Hands On Practical

DEVICE TROUBLESHOOTING

Show Me How To:

1. Load the mobile app to an iPhone and Android device.
2. Login to new a device for the first time (if possible, if not: ask for a verbal walk through)
3. Close the mobile app entirely without shutting off your phone if the app were to freeze
4. Determine if a user's device is using cellular or Wi-Fi, then switch between connections
5. Solve this problem: A physician is trying to send a photo to a consulting physician, but Photon is not allowing him to do so.... What do you ask?"

MOBILE APP FUNCTIONS & TROUBLESHOOTING

Show Me How To:

1. Register a new device
2. Inform End Users who contact for Photon registration, gather account information
3. Add a patient to "Patients" screen
4. Add a discharged patient to "Patients" screen
5. Check if the specialist who you just 'Photoned' has read your message
6. Upload photos or videos to a patient's Photon chart without sending a message
7. View radiology reports
8. View lab trends
9. Set up global notifications
10. Set up notifications individually per patient
11. Remove a patient from your Photon list using the iOS and Android app
12. Hand off and remove a patient

WEB APP FUNCTIONS & TROUBLESHOOTING

Show Me How To:

1. Create an icon shortcut on desktop
2. View hospital generated data
3. Educate a Hospitalist on viewing all of the lab results, H & P and any transcriptions/physician notes for a new patient being admitted from the ED
4. Hand off and remove a patient
5. Start a “New Consultation” from the ED and Support User dashboard